



2025 Youth Council Legislative Action Days Program
March 25-26, 2025 • Tallahassee

CIVILITY IN ACTION: TURNING CONFLICT INTO COLLABORATION

Whether presenting ideas to your Youth Council, networking with local officials, or defusing a tense conversation, it's essential to know how to communicate your thoughts effectively and respectfully to your audience.

Join us for a hands-on, interactive training session designed to empower you with the tools to navigate difficult conversations, process information critically, and build strong connections in and outside of your Youth Council. We'll discuss practical strategies to turn conflict into collaboration, a priceless skill in both personal and professional realms.

You'll develop your critical thinking abilities to approach problems from different angles. We'll also dive into the art of crafting convincing, respectful presentations that get your point across and enhance your professional network. This session is perfect for anyone looking to hone their ability to collaborate, negotiate, and lead with integrity and confidence.

Facilitators: M. Michelle Bono & Jessie Betts-Bono, Bono Communications & Marketing, LLC

Tuesday, March 25 • 9:00 a.m. to 3:00 p.m.

- 9:00 a.m. Participant Registration
- 9:30 a.m. FLC Welcome and Introductions
- 9:40 a.m. Review Schedule and Networking Exercise
- 10:00 a.m. Defining Civility and Understanding Its Importance
- 10:30 a.m. Developing Your Council's Rules of Engagement
- 11:00 a.m. The Power of Language and Framing
- 11:40 a.m. Building Confidence and Channeling Nervousness
- 12:00 p.m. Lunch

- 12:45 p.m. Successfully Navigating Conflict in Your Youth Council
- 2:45 p.m. Wrap Up and Review of Takeaways
- 3:00 p.m. On Your Own – Visit the Capitol

Wednesday, March 26 • 9:00 a.m. to 12:00 p.m.

- 9:00 a.m. Participant Registration
- 9:30 a.m. Welcome and Review Schedule
- 9:35 a.m. Building Connections Scavenger Hunt
- 9:50 a.m. Applying Critical Thinking
- 11:00 a.m. Making Your Pitch: Mock Debate
- 11:55 a.m. Closing and Takeaways
- 12:00 p.m. Lunch/Program Conclusion